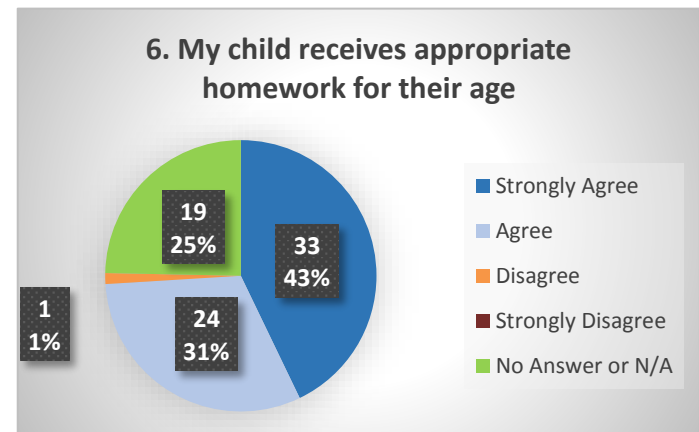
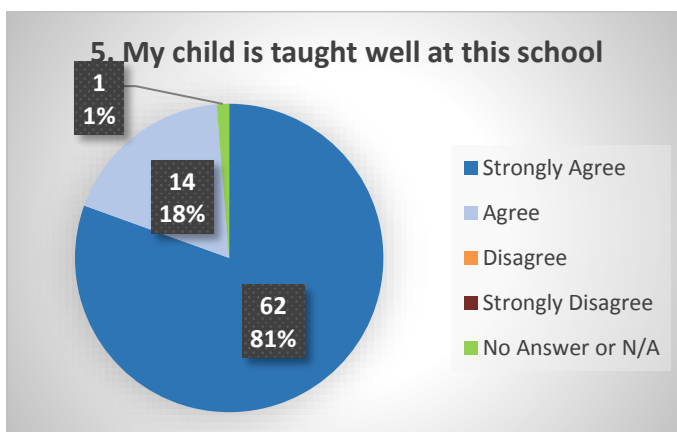
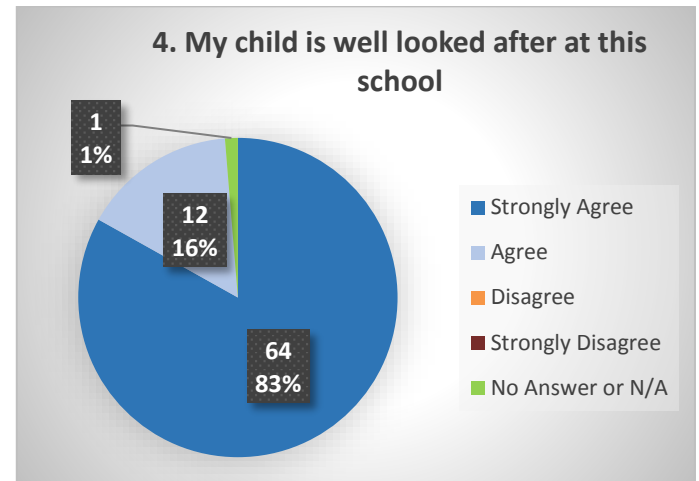
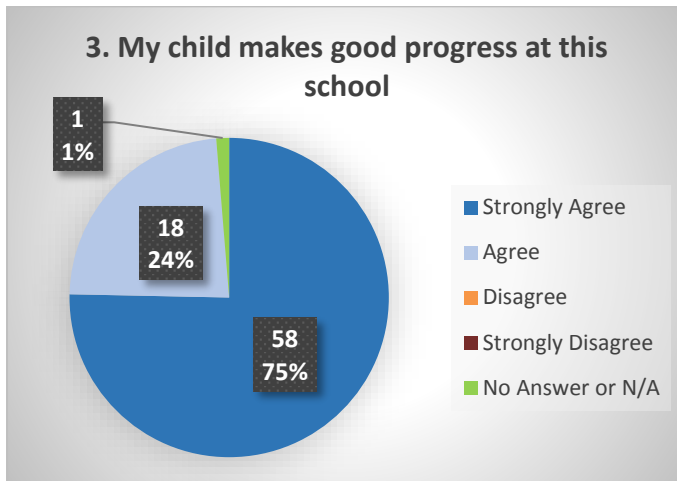
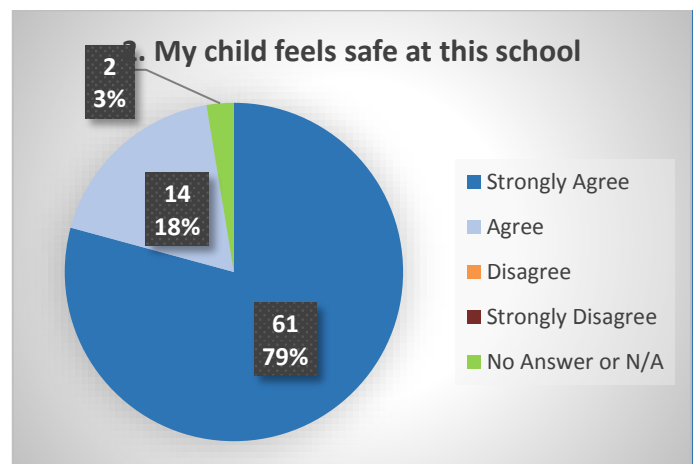
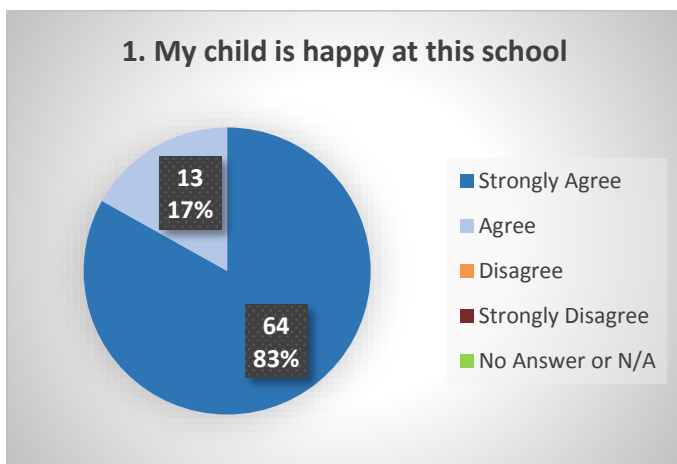




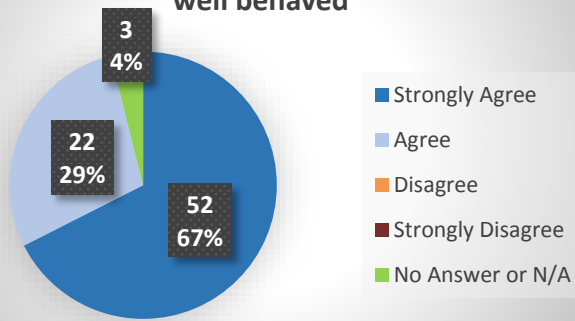
Dear parent/ carers

Thank you so much for the return of the forms asking you about the school. We asked you to highlight anything you particularly like about school and what you thought we could improve. We had 77 returned which means that we get a very good idea of what you think about our work with your children. It is very very important to us that we know what you think. The feedback that you gave was so positive again and it is humbling to read the comments you have made. We will ensure that they are shared with staff.

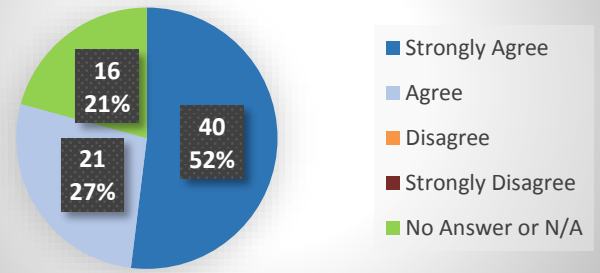
Response to questions asked



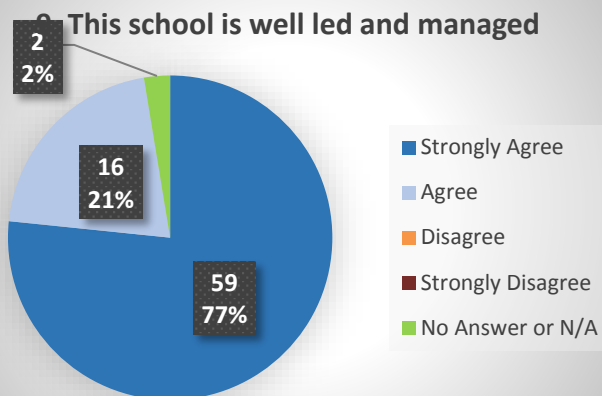
7. The school makes sure its pupils are well behaved



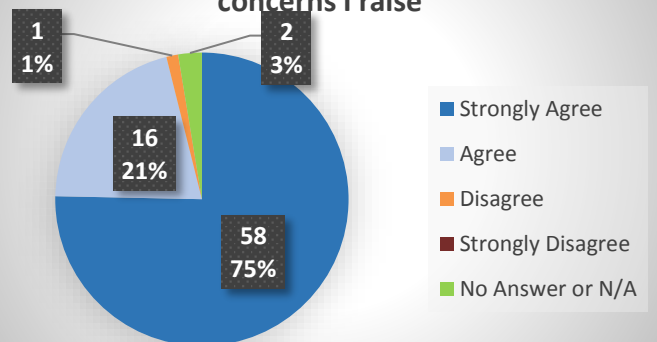
8. The school deals with any cases of bullying effectively



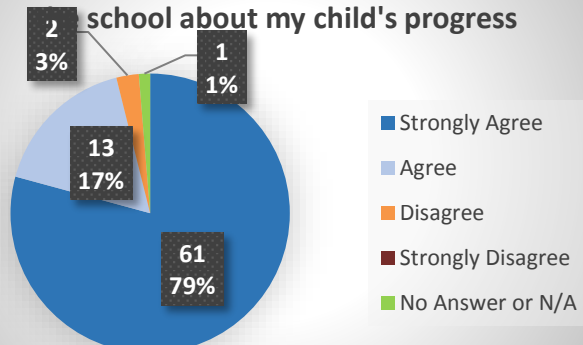
9. This school is well led and managed



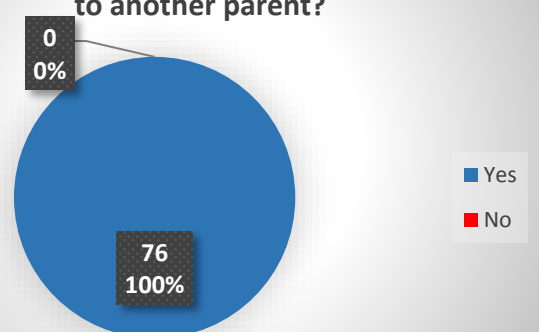
10. This school responds well to any concerns I raise



11. I receive valuable information from school about my child's progress



12. Would you recommend this school to another parent?



These are examples of the comments you made when asked 'What are you particularly pleased about the school?'

- School have been very supportive with toileting and my child's ability to communicate has increased tremendously with dedication of all the staff
- The way my son has come on is down to all of us together working as a team to meet all my child's needs. Well done.
- My child's progress and how happy she is there
- Good communication with parents, open to suggestions or ideas on strategies that have been useful at home
- My child is very happy at school and it shows with how she reacts when I take her in. I am very happy with all aspects of how she is schooled and if I have any problems I will always speak to her class teacher. Thanks for your continued support.
- The staff are lovely and friendly and make you feel welcome
- My child feels safe. I don't have to worry about him at all when he is in school.
- Ongoing support to parents, and high level of teaching practice

- My daughter has a great time no matter what she does. Everyone is always very helpful
- Everything!
- Safety. Every child's needs are met on an individual basis. Every child is important and special as the next.
- Communication between parents and teachers
- The communication between the parents and teachers/head is never difficult to get in touch with staff and they are always so helpful
- Communication between staff and parents
- Friendly staff
- Overall my child has made exceptional progress since attending The Bridge School
- His progress, his happiness and his feelings of safety and security
- Communication with class teacher, support with his home issues etc. (all staff)
- The care they put into my child and I would tell them school has helped my child turn into a confident little girl who can show or ask me for what she needs. The teachers are very caring.
- Communication between staff and carers. Range of activities.
- Teachers are very good
- The school is well organised, friendly, professional and the resources available to the staff is second to none.
- Sense of wellbeing and my daughter has settled well
- How helpful all staff are
- Friendly approachable environment for pupils to achieve their personal best
- We know that he is safe and his needs are well managed. Small classes and high level of support. Varied activities in lessons and regular swimming
- My child is happy and really enjoys going to school. Teachers are very supportive in trying to help behaviour issues at home
- Swimming group
- All round the school is doing a good job
- How my son is happy to go to school and is always happy when he comes home
- Safety & caring
- Communications with home/school
- Just it's a good environment for all ages of pupils
- Everything
- My son is very happy to come to school which leads me to believe he is safe and happy to engage
- Highly trained staff with high staff pupil ratio. Individualised timetables – children seen as individuals. Smiley motivated staff who are always happy to go beyond call of duty.
- Focus on needs and abilities of each child and celebration of each child's success. Caring and committed staff including leadership
- Teacher support
- Everything
- That they helped shape my son into a good natured young man
- My son is always happy and recognises progress regularly.
- My son support in best way for him to learn, happy, be safe
- All staff friendly. I'm really happy with all support. Happy with all information we are given
- Excellent place
- All areas are very well
- Kept informed daily via diary. Constant communication. Rang instantly if any problems/concerns. All staff kind and approachable.
- We are always so happy about the time taken to establish a good understanding of our sons needs and personality. It makes us feel he is valued, well cared for and fills us with confidence in the school policies and staff
- There are many things I am pleased about The Bridge, the staff are amazing they do all they can to make sure the children are happy
- Good communication

- How happy and safe my child is at school and progress with the way my child is taught
- Keeping us updated on everything and listening
- My daughter has improved since she has been at The Bridge. Amazing.
- Team work, kind teacher/team
- The individual attention
- My child is happy at school
- How friendly all the staff are to my child and how they all know her name
- Communication and feedback
- My child is safe and very happy at school
- You're doing your job perfect 😊
- You're just perfect
- I don't think I could say anything, do what you all do already, Thank you for everything.
- Whenever I've had an issue or concern I am always reassured and any concern I have is dealt with
- Can't think of anything off the top of my head that you could do better
- Perfect

What could we do better?

There were a couple of parents who would like more information in diary. As you know, reports are very detailed and staff write a brief summary in home school books as they are focussing on pupils. However, if you do want to know specific things such as what your child has had for dinner please do contact teacher and request the information. When you have outcomes meetings what you want to have in the daily diary is negotiated and recorded so it should then provide what has been agreed. Many parents are happy with communication but if you want more help and advice please contact class teacher, Head of Phase and if you need to Nicola (Deputy Head) or Heather (Head).

There was a query about waiting times for referrals for other professionals. If you have had a referral made, you need to contact the service to enquire when the service will be able to see your child. The service will want to talk to you rather than the school. If you are not sure on the number/ who to contact that please contact our school admin team and we will do all we can to assist.

There were a small number of individual comments and we will reflect on them all.

As Chair of Governors and Head Teacher, we would like to emphasize again one central thing: the annual questionnaire is great but don't wait for that if you have anything at all that you ever want to raise no matter how small please do contact school

Kind regards and thanks to you all. On behalf of all of our staff and governors we very much appreciate our work together for our pupils/ your children

Debbie Bell
Chair of Governors

Heather Davies
Head Teacher