



The Bridge School @ HLC

Waterloo Road

Hadley

Telford

TF1 5NQ

12th February 2014

Dear Parents and Carers

Thank you for the parents/carers who have returned the questionnaire about what you think the school does well and what you feel we could do better. It is genuinely very helpful to guide us in our future work. Governors put together an 'Annual Improvement Plan' each year. We seek the views of a wide range of people including staff and yourselves. We use this information for monitoring by the Senior Leadership Team and key professionals to enable us to set priorities for the next year. The following is an example of what you have said we do well:

- varied and interesting lessons.
- communication via home school books.
- regular trips/visits out.
- teachers and support staff all know my child well and very supportive.
- the play scheme is real bonus although I know that is not run by the school.
- very good organisation in the school.
- seeing the Doctors at the school.
- think you do everything well.
- everyone does their best.
- class teacher always tries to help us with any issues.
- we have had referrals to other services to help us.
- treats every child individually with a personalised curriculum.
- high expectations of students.
- offers a wide range of experiences.
- improvement of information sharing over time between teachers and when staff members are absent
- there is now better liaison with therapists and staff.
- any issues raised have always been well dealt with and this has continued this year.
- overwhelmed by everything the school does for us.
- you are outstanding.
- we only have to mention a problem and you always work with us to work these out so please, just carry on as you are.
- the school is very good at enabling pupils to participate in creative and artistic activities.
- everything!
- our child is very happy and likes to come to school.

- all aspects of child and young person growing and learning to suit all needs.
- I think the school and teachers do everything well.
- school is very helpful to my child and I am really happy with it.
- My child does really well.
- I have no worries at all.
- the way parents are treated is exceptional.
- more than pleased with everything the school does.
- nothing seems to be too much trouble.
- the school listens and acts on all aspects of what my child needs.
- school works well with child and parents.
- timetable is very good.
- staff are wonderful.
- including all the children e.g. At the nativity.
- clear routines.
- nursery going outside each day.
- treating children like 'normal' children and involving them no matter their disability.
- staff are friendly, approachable and helpful.
- everything runs smoothly and staff do a fantastic job.
- communication works well with students whatever their issues.
- practice is updated regularly.
- it is a fantastic school.
- all the activities you do.
- so happy when I see my child with a happy face because you do things so well.
- teaching skills and techniques.
- caring staff who become friends to the children.
- communicates well to parents.
- staff always contactable and if they can't answer a question they will find out quickly and call back.
- parking well organised at end of day with the staff making sure everything is followed.
- an environment when my child is happy and safe and is able to grow and develop.
- my child's learning is aided by carefully planned curriculum.
- excellent communication with home school books, letters etc., -Teaching children as individuals.
- works well with other agencies and doctors.

Things we could do better.

- there were many of you that said 'Nothing'!
- would be good if there were more events like Christmas and Summer Fayres, although understand it relies on PA and volunteers.
- would like some key words to link with topics in school or talking points (teacher actioning).
- whole school policy on information exchange between staff. .
- maybe more educational visits and craft - kit activities (Teacher to talk to parent)
- Raise the school leaving age!
- alternative to mashed potato on soft option menu (School meals liaison to look into this).
- would like a little more in home school book (Teacher to discuss with parents).
- car park not well designed, though no fault of the school and I know you are doing all you can to resolve and manage issues.

- would like more regular updates from Speech and Language Therapist (This will be passed on to the therapist as not employed by school).
- would like to know how often my child works with people, other than the teacher (this will be passed on to all visiting professionals so they can look at their processes).
- policy on own communication aids in school (This has been looked into and policy is about to be published).

There were no themes and all the points mentioned were individual and therefore will be addressed as far as possible through individual follow up. All remain highly important to us.

Safety

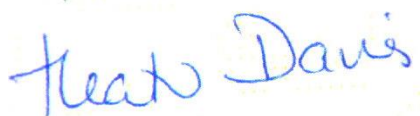
All parents were happy with safety- there were no concerns expressed at all.

NEW website address www.thebridgeschool.co.uk

Please take a look, there is lots more we are going to add over the next few weeks so bear with some of the blank pages as they will be quickly filled!

There are three DVD's showing the work we do in Early Years, Primary and Secondary. Not all pupils are on, as they are a minute long but it will give you more of an insight into our school and enable you to share it with others. You will find them listed as 'Welcome Videos' in each of the departments.

Yours faithfully



Heather Davies
Headteacher